# Tl'etinqox Government

Community Development Department

Urban: 232B 3rd Ave N Williams Lake BC V2G 4T5 Rural: PO Box 168 Alexis Creek BC V0L 1A0

## Family Support Worker

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| **Term:** | Full-Time, Permanent |
| **Supervisor:** | Intervention Services Manager |
| **Wage Range:** | $33.00 per hour |
| **Location:** | Hybrid – work from home, Williams Lake office, and Tl'etinqox office |
| **Deadline:** | Until Filled |

## About Tl'etinqox Government

Join the Tl'etinqox Government and be part of a legacy of self-reliance, stewardship, and sovereignty. As the largest Tsilhqot'in community, we uphold our deep connection to the land while advocating for our rights and future. Committed to sustainable resource management, self-governance, and legal advocacy, we seek passionate individuals to help drive positive change. Stand with us to preserve our heritage and shape a stronger future.
For more information, please visit our website: www.tletinqox.ca

## Job Opportunity

As a Family Support Worker, you will walk alongside children, youth, and families to strengthen skills, overcome challenges, and reconnect with culture and community. This role is about building trust, removing barriers, and creating pathways for families to thrive, while reducing involvement in the child welfare system.

You will work closely with community members, Elders, and service partners, including MCFD and Indigenous child and family service organizations across BC. Your work will focus on prevention, advocacy, and relationship-building, always centering Tsilhqot'in values, community connection, and cultural safety

## Key Responsibilities

- Provide intensive, strengths-based support to families and youth.
- Assist families in developing their capacity to safely care for their children.
- Help families and youth navigate the service system and reduce barriers.
- Support families and youth to build and maintain connections to culture, language, and community.
- Coordinate prevention programs and community-based supports.
- Build trusting relationships with families, youth, Elders, and service partners.
- Participate in outreach, crisis intervention, and case coordination when needed.
- Maintain respectful, confidential, and professional relationships at all times.

## Qualifications & Skills

- Certificate or diploma in a social services or related field, or equivalent experience (training may be provided for the right candidate).
- Experience supporting children, youth, and families at risk of child welfare involvement.

- Knowledge of the Child, Family and Community Service Act and risk assessment.
- Understanding of Indigenous communities, culture, and the impacts of intergenerational trauma (or willingness to learn).
- Strong communication skills, empathy, and the ability to build trusting relationships.
- Ability to work both independently and as part of a team.
- Proficiency with Microsoft Office (Outlook, Word, Excel, PowerPoint) and Adobe Acrobat.
- Administrative skills, including notetaking, filing, maintaining records, and organizing case information.
- Must be able to obtain and maintain a Criminal Record Check with Vulnerable Sector Screening.
- Valid Class 5 Driver's License and reliable transportation required.

## About the Benefits

- Comprehensive employee health benefits after 3 months of employment
- Employer matching pension
- Vacation starting at 2 weeks vacation + Cultural leave for Tl'etinqox community traditional practices and ceremonies.
- Family-oriented work environment

## Working Conditions

- Services are delivered in both Williams Lake Office and Tl'etinqox Office.
- Travel to client homes and community settings is required.
- Travel to see clients in other cities in BC.
- Flexible hours, including some evenings or weekends, may be needed to meet family needs.
- Work may involve supporting individuals in personal crisis; regular supervision, team debriefs, and cultural wellness activities are in place to ensure staff balance and well-being.
- Self-care and safety planning are essential parts of this role.

## Please send a cover letter, resume and 3 references to:

cdemployment@tletinqox.ca

**Preference will be given to those of Aboriginal Ancestry - per Section 16(1) of the Canadian Human Rights Act. Only those invited to interview will be contacted.**